

## **Gloria Parker**

Gloria Parker is the Associate Regional Administrator for the Centers for Medicare & Medicaid Services (CMS), Division of Medicare Operations, Region IV, Atlanta, Georgia. The division provides oversight for Medicare Advantage Organizations; provides fee-for-service policy analysis and interpretation to respond to inquiries from providers, contractors, attorneys and Medicare beneficiaries; and develops and provides educational programs for partners and people with Medicare for the southeast states of Alabama, Georgia, Kentucky, Tennessee, North Carolina, South Carolina, Mississippi and Florida.

Prior to her current position with CMS, Ms. Parker served as the Director, Division of Plan Management, from November 2004 to January 2006 at CMS Headquarters in Baltimore, Maryland, where she served as the lead for processing the Medicare Advantage applications under the Medicare Modernization Act. Prior to this position, Ms. Parker served as the Branch Chief in the Atlanta Regional Office's Survey and Certification Branch for two years and as the Branch Chief for the Medicare Managed Care for four years. Ms. Parker has also served in the capacity of Health Insurance Specialist and Special Assistant at CMS' Headquarters.

Ms. Parker began her federal career in April 1979 with the Social Security Administration (SSA) where she worked her way up to the management ranks. After 12 years with SSA, Ms. Parker worked for the Pension Benefit Guarantee Corporation as a technical/advisor before starting her career with CMS.

Ms. Parker is a graduate of the Council for Excellence in Government and has received numerous honors and awards which include the Department of Health and Human Services Secretary's Award for Distinguished Service in 2002 and 2005. Ms. Parker holds a Bachelor Degree from the Florida Atlantic University and has done post graduate work at Emory University.